

外國專業人才及其親屬線上申辦系統 Q&A

The National Immigration Agency Online Application System for Foreign professionals and their family Q&A

Q1：線上申辦系統的適用對象？

A1：下列對象均可適用線上申辦系統：

- (一) 經由勞動部核發聘僱許可的外國專業人才或外國特定專業人才，與其隨同居留之外國籍配偶、未成年子女及因身心障礙無法自理生活之成年子女，以免簽證、持停留或居留簽證入國者，均為系統的適用對象。
- (二) 外國人入國後持外僑居留證，居留原因變更為應聘或依親（依親對象為外國專業人才）者。

Q1: Eligibility:

A1: The following applicants can apply for an ARC through the “The National Immigration Agency Online Application System for Foreign professionals and their dependents”:

- 1.** Foreign professionals who hold a ‘white collar’ work permit (as issued under the provisions of Article 46 of the Employment Service Act)
- 2.** Foreign special professionals (eg Gold Card holders)
- 3.** Foreign professionals’ or foreign special professionals’ spouse, minor children, or children over the age of majority who are unable to live independently due to physical or mental disability, who have entered Taiwan with a visa exemption or a visitor visa or a resident visa.

4. The ARC holders who change the purpose of residence to employment or joining family.

Q2：勞動部核發聘僱許可的外國專業人才包含那些類別？

A2：係指就業服務法第 46 條第 1 項第 1 款、第 2 款、第 4 至第 6 款之一者，例如：

- (一) 專門性或技術性之工作。
- (二) 華僑或外國人經政府核准投資或設立事業之主管。
- (三) 依補習及進修教育法立案之短期補習班之專任教師。
- (四) 運動教練及運動員。
- (五) 宗教、藝術及演藝工作。

Q2: What are the relevant fields of the work permit issued by Ministry of Labor for foreign special professionals?

A2: The fields for foreign special professionals are specified in the Article 46 Paragraph 1 Subparagraphs 1, 2, 4 to 6 of the Employment Service Act:

1. Specialized or technical work.
2. Director/manager/executive of a business invested in or set up by overseas Chinese or foreigner(s) with the authorization of the Government of the Republic of China.
3. Full-time teacher at a short-term class registered for supplementary schooling in accordance with the Supplementary Education Act.
4. Sports coach and athlete.
5. Religious, artistic, and show business work.

Q3：申請方式?

A3：由申請人以網際網路至移民署「外國專業人才及其親屬線上申辦系統」（網址：<https://coa.immigration.gov.tw/coa-frontend/foreign-white-collar>）自行註冊帳號並申請外僑居留證。

Q3: How to apply?

A3: The applicant shall sign up for a new account to apply for an alien residence certificate (ARC) at “The National Immigration Agency Online Application System for Foreign professionals and their family” (<https://coa.immigration.gov.tw/coa-fronted/foreign-white-collar>)

Q4：繳費方式?

A4：申請人於核准之日起 5 個工作日內，選擇以「國際信用卡」、「網路 ATM」、「虛擬帳號」、「E 政府繳費平台」及「四大超商」等多元方式繳交規費。

Q4: How to pay for the application?

Q4: The applicant can make the payment for the residence permit within 5 working days after the online application is reviewed and approved by the National Immigration Agency. There are multi-payment options such as "international credit card", "ATM online", "virtual account payment", "e-government payment platform", and "payment at the four major convenience stores in Taiwan". Regarding the payment option of "International Credit Card", this platform does not support China Union Pay and American Express, and only JCB, VISA, MasterCard credit cards are available for online payment. After the payment is completed, no refund

will be made. Please be informed that all the payment made at convenience stores takes 2 to 3 business days for the whole transaction process to complete and to confirm that the payment is received.

Q5：審核天數？

A5：5 個工作日（不含須補件或特殊情況）。

Q5: How many days will it take for the review?

A5: It will take 5 working days under normal circumstances where no supplemental documents are required.

Q6：領證方式？

A6：申請人於審核通過後，可於線上系統下載列印繳款收據，並於 3 個工作日後持憑至移民署各直轄市、縣（市）服務站領取外僑居留證（如原持有外僑居留證者，須繳回舊證）

A6: How to pick up IC Card (ARC) after approval?

Q6: After the application is reviewed and approved by the National Immigration Agency and after the payment is made, the applicant will receive an e-mail informing that the permit is approved and the e-receipt is ready for download. After 3 working days of receiving this email, please take the e-receipt to the NIA service station in exchange for the IC card.

Note: If you are an existing ARC holder, you must also present your ARC and it will be swapped for the new one.

Q7：是否有操作手冊？

A7：進入系統的首頁登錄畫面下方，可於附件下載區參閱操作說明簡報。

Q7: Is there an instruction manual?

A7: The instruction manual can be downloaded from the front page of the online application system.